

New Customer Return Process

Effective Monday April 8, 2019

The New Customer return form will be on our website under the Retailers section

You will then be able to do the following:

- Download the form, fill it out and submit to returns@frontierdistributing.com

OR

- Print out the form, fill in the information and send it by fax to 800-272-7991
- Credit will be issued without any additional paperwork except for Manufacturer's listed below
- UPC's will still need to be pick up by our driver prior to credit being issued for the following:
 - Canidae
 - Farmina
 - Fromm
 - Lotus
 - Ziwi Pet

And Coming Soon

- Ability to submit your customer returns directly from our website.



Consumer Product Returns List

Orders@frontierdistributing.com
 tf: (800) 443-4290
 f: (800) 272-7991
 www.frontierdistributing.com

Submit this form *in full* to our office for ALL consumer return credits. Credit will not be issued if form is incomplete. Our driver will need to pick up UPCs FOR THE FOLLOWING VENDORS ONLY:
-CANIDAE -FARMINA -FROMM -LOTUS -ZIWI

Consumer Name & Address (Street, City, State, Zip Code)			Reason For Return
Return Qty	Frontier Part #	UPC	Product Description
Consumer Name & Address (Street, City, State, Zip Code)			Reason For Return
Return Qty	Frontier Part #	UPC	Product Description
Consumer Name & Address (Street, City, State, Zip Code)			Reason For Return
Return Qty	Frontier Part #	UPC	Product Description
Consumer Name & Address (Street, City, State, Zip Code)			Reason For Return
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Consumer Name & Address (Street, City, State, Zip Code)			Reason For Return
Return Qty	Frontier Part #	UPC	Product Description

Store Name _____ City/State _____